Transformation, Innovation, Stewardship, Resilience – Heartland Community Health Center met the challenges that faced us in 2018 with determination and resolve. We honored our history and celebrated our accomplishments, while remaining steadfast in our commitment to provide high-quality, integrated primary care for our community. Our mission – welcoming all who need care – defines the very core of who we are and what we do as an organization. 2018 may have been a year of challenges, but it was also a year of transformation.

We expanded access to services through the successful merger of Heartland Community Health Center and Health Care Access. Having doubled in size, we now serve over 6,000 patients who receive high quality, integrated care delivered in a nationally recognized model that is patient centered. Ongoing acknowledgement of our history and the developmental milestones of the past are critical, but equally so is our vision for the future and how this vision will continue to guide and inform the decisions we make as an organization. To lead and guide Heartland as we bring our vision from concept to reality, we welcomed our new CEO, Robyn Coventon, in early 2019.

We greatly appreciate you, our community members and partners. Your donations, in-kind contributions, advocacy, and volunteer hours help us carry out our mission. Each act of kindness makes us stronger together. Our vision is to become the provider of choice for community-based services, to enhance our infrastructure to allow us to serve more children, adults, and families, and to continue to expand the services available to our patients. We must also commit to taking full advantage of the collective energy and expertise of our board, staff, community, and patients as we seek new and innovative opportunities to develop programs and partnerships that meet the needs of Douglas County while advancing Heartland’s sustainability and growth.

There has never been a better time to start improving the quality of life in our community and we are ready, willing, and eager to serve as your Community Health Center.

Cheers!

2018 Board of Directors
James Pavisian, President
Devon Kim, Vice President
Ryan Toner, Treasurer
Ericka Cole, Secretary
Kelly Calvert
Liz Lanphear
John Leatham
Jay Pryor
Linda Sheppard
Karen Shumate
Dr. John Whipple
In order to provide high-quality care to more patients, Heartland added new primary care providers in 2018. With additional access, Heartland recorded a 51% increase in patient volume. Further, to provide care when patients need it the most, Heartland extended its availability to include evening hours. Now you can see a provider Monday - Thursday 8am - 7pm or Friday 8am - 5pm.

HEARTLAND HIGHLIGHTS

Dental at Heartland

Heartland opened a dental clinic available to the public and began an outreach program for public school students in Jefferson County as well as for WIC participants at the Lawrence-Douglas County Health Department. Heartland recorded more than 1,800 visits with a dental provider. Further, more than 1,110 patients were served by a dental hygienist.

Primary Care

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Kansas Half Marathon/5k

The 14th annual Kansas Half Marathon, presented by Edmonds Duncan Registered Investment Advisers, was hosted on Sunday, November 4, 2018. More than 1,300 runners and walkers joined Heartland in supporting health care for all.

Back to School

All summer long, Heartland offered reduced cost physicals, immunizations, and dental services for children 4-18. More than 100 children participated. Thanks to our 2018 sponsors, each child received a Fun Pack, full of local treats to enjoy with their family!
Bright Smiles

Bright Smiles is a dental outreach program that exists to serve low-income children in need of services and as an established dental home through outreach to five public school districts, a nursing home, an alternative learning school, NEK-CAP HeadStart, local Health Department Women Infant Children (WIC) clinics of Jefferson County and Douglas County. The program enrolled 225 students, grades preK-12, for the 2017-18 school year. Heartland employs the sole dental hygienist with an ECP III license in Jefferson County.

Holiday Homes Tour

The 15th annual Holiday Homes Tour, presented by McDaniel & Knutson Financial Partners, took place on Sunday, December 3rd, 2018. With the generous dedication of an event committee, more than 300 community members joined the holiday fun to support health care access for all in Douglas County and surrounding areas.

Health Care for All

Since the inception of both organizations, Health Care Access and Heartland Community Health Center have sought to address the existing health inequities within our community. This mission led Heartland to join with Health Care Access to ensure anyone in need could receive the highest quality care in our community. In early 2018, Health Care Access and Heartland Community Health Center officially became one safety-net provider, offering integrated, accessible, and compassionate care for all.
HEALTH CARE IMPACT

6,042 Patients Served

24,364 Patient Encounters

2,000 New Patients in Primary Care

51% Increase in patient volume

2,966 Dental patient encounters
Bill* is a middle-aged man who came to Heartland four years ago when he was intoxicated and wanted to stop drinking. He had been in treatment multiple times over a 15-20 year period and didn’t think residential treatment was needed but wanted to connect to AA and community services. He has worked with a Behavioral Health Consultant (BHC) intermittently over the past four years and has gone from being someone who had a very difficult time holding a job and was living with his parents to being married and caring for his two young daughters. Bill now has a job and is taking steps to own the home he is living in right now. Although he occasionally has relapses, the relapses are shorter and less problematic each time. Overall, he has a productive life which is working well. Ongoing support from the Behavioral Health Consultant in primary care was a helpful way for him to maintain a stable life.

99% of patients would recommend Heartland to a family member or friend.

“Everyone [at Heartland] is very friendly. I always feel at ease & that I’ve been truly heard. I’m never rushed and I feel comforted by that.”

“Competent, thorough, knowledgeable, generous and steady, quick yet patient, just how medical care should be!”

Nursing Staff at Heartland Community Health Center

*Patient name changed for confidentiality
2018 Financial information was prepared in accordance with Generally Accepted Accounting Principles (GAAP). This information is unaudited.
$10,000 - $20,000
Doug las Co. Comm unity
Foundation
Anonymous

$5,000 - $9,999
Cosmopolitan Diabetes
Foundation Inc.
Edmonds Duncan
Connect Church

$1,000 - $4,999
Brad Grinage
Truman & Wanda Waugh
Lynn Electric & Communications
Hallmark Cards, Incorporated
Gooper, Inc
Haase & Long Inc.
Paul Willhite
William Brown
Molly Wood
Cans for Community
First Presbyterian Church
Lawrence Heights Christian
North Lawrence Christian
Church
SPIN! Concepts Inc.
Kaye Drahozal
First Church of the Nazarene
Lawrence Memorial Hospital
Rev City Church
McDaniel & Knutson
Financial Services
Blackhills Energy
KAMU

$500 - $999
Westar Energy
First State Bank & Trust
Dean & Joyce Jordan
Fidelity Charitable
Daniel Ranjbar
F.I.T. Muscle & Joint Clinic
Jeanne Clark
Ronald Stephens
Dunlap Family Foundation
Karen Shumate
Bradley Vaughn
Mary Ross
Erin Besson
Donald Marquis
Derek & Jennifer Stucker

Barbara Duke
Kroger- Rewards Program
The National Christian
Foundation
Unitarian Universalist
Congregation of Lawrence
Robert & Laura Sidlinger
Trinity Episcopal Church
George & Kay Wiley

$100 - $499
Christine Julian Interiors
LLC
David Thompson
Will & Pets, LLC
James & Beth Pavian
Arleen Mengers
Immanuel Lutheran Church &
University Student Center
Stephen Ellsworth
Owens Flower Shop
CEK Insurance
Jane Bateman
Spur

James Hartman
N.B. Remodeling LLC
Swift Paint Dent Repair Inc.
Jeremiah Bell, DDS
American Endowment
Foundation
Troy Landers
John Varberg
Pinckney Neighborhood
Association
Bruce & Jeanie Bundy
Gaye Hill
Kent Dobbins
Candice Davis
Ellen Sward
Kent Pennbaker
Madelyn Moss
Linda Sheppard
David Ritter
Richard Fryman
Anonymous
Constance Sollars
William Harris
Michael Kirkpatrick
Mary Kaczor
Jean Wright
David & Mary Beth Petr
Clinton Presbyterian Women

Deer Ridge Consulting, LLC
Denise Brenson
Lawrence Maxey
David Ice
Ralph Earles
Laird Ingham
Linda Lungstrum
Dennis Brown Painting Inc.
Janet Marquis
Stephen Nelson
Michael Doudoroff
Patricia Debiasse
Jean Sheppard
John Roper
Michael Maude
Austin Turney
Will Orvedal
Sandra Wolf
Tom Hoffman
Delores Meyer

Up to $100
Marilyn Chamberlin
Celka Straughn
Jason Simecka
Clarie Phillips
Barbara Bleich
Joepsh Cassidy
Gustav K Van Tassel
Jeffery Randall
Happy Times Dance Club
Shanda Hurla
Thomas Murray
Lee & Carolyn Carlson
Stephen Carttar
Deanna Bisel

Jewish Community Women
Marilyn Hall Revocable Trust
Herbet Tuttle
Michael Shaw
Margaret Livingood
Stephen Mazza
Henry Fitch
Carl Kurt
Karen Heeb
Carol Mullen
Brett Winter
Sally Davis
Larry Pope
Judith Kish
P. Myers

R.G. Kraemer
Denton Hanna
Jennie Dienes
Billy Jorgensen
David Bohneke
Denise Karpowitz
Dennis Dailey
Frank Nessmith
Harold Riehm
Amy Wilson
Lawrence Feed Company
Randy Tongier
Bruce Silkey
Mary Ann Nicolay
David Phelps
Verna Froese
Cheri Riley
Jeffery Weinberg
Scott Morgan
Sandra Hull
Paul Baum
Julie Hauber

Heartland Health made every effort to ensure that each gift and name is properly
recorded. If your information is listed incorrectly or inadvertently omitted,
please notify us at info@heartlandhealth.org.
Bank Midwest supported Heartland’s Back to School event.

Vintage Church hosted a food drive for the Heartland Food Pantry.

Cans for Community presents Heartland staff with a check.

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Thank you, Partners.